



# EMERGENCY REFERENCE GUIDE

In the event of an emergency or disaster at your foodservice establishment, you must contact the Philadelphia Department of Public Health immediately. We will instruct you on the actions to be taken to resolve the situation. The following conditions require notification to the Office of Food Protection (215) 685-7494:

- FIRE
- FLOOD
- RAW SEWAGE PRESENT
- INADEQUATE WATER SUPPLY
- INADEQUATE HOT WATER SUPPLY
- UNAPPROVED WATER SUPPLY SOURCE
- CONTAMINATED WATER SUPPLY
- LOSS OF ELECTRICITY OR GAS
- UNAPPROVED FOOD HANDLING PROCESS
- CONTAMINATION FROM STRUCTURAL DEFECTS
- EXTREME VERMIN INFESTATION
- GROSS UNSANITARY CONDITIONS



If any of these situations occur  call (215) 685-7494 immediately.